

# Care & Maintenance

Congratulations on your purchase of a RICHARDS-WILCOX (R-W) Garage Door! With proper care and maintenance, your door will perform reliably for years to come. To maintain your warranty, see the instructions below for when R-W requires performing these maintenance items.

| Environment  | At Installation  | Every 6 Months   | Every 12 Months   | As Needed  |
|--|--|--|---|--|
| <p><b>Normal</b><br/>Areas not exposed to salt, salt fog, dirt or other airborne substances, or where winter road salt is not used.</p>              |  | <p><b>Wash the door and windows</b> with a mild soap (such as car wash soap or dishwashing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh or abrasive detergents.</p> <p><b>Lubricate track and hinges</b> with a silicone or Teflon-based spray. Do not use WD-40® or grease. Then open and close the door to distribute the lubricant.</p> | <p><b>Inspect springs and hardware for signs of wear.</b> Avoid any contact with the torsion springs as they are under extreme tension. <u>Call your local R-W Dealer to schedule a service call if you suspect any problems.</u></p> | <p><b>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</b></p>  |
| <p><b>Winter</b><br/>Areas where winter road salt is used.</p>   |  | <p><b>Wash the door and windows.</b><br/>See above.</p> <p><b>Lubricate track and hinges.</b><br/>See above.</p>   | <p><b>Inspect springs and hardware for signs of wear.</b> See above.</p>  | <p><b>Clean off road salt from interior and exterior surfaces.</b> Use a mild soap (such as car wash soap or dishwashing soap) and water. Rinse thoroughly. Do not use harsh or abrasive detergents.</p> <p><b>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</b></p> |
| <p><b>Coastal</b><br/>Areas with exposure to salt or salt fog.</p> <p><b>Harsh</b><br/>Areas with exposure to dirt or other airborne substances.</p> | <p>Thermatite and Rolltite Only:<br/>Apply a good quality car wax to the door immediately after installation, unless you are going to paint the door (see appropriate painting instructions). Follow car wax application instructions.</p> | <p><b>Wash the door and windows.</b><br/>See above.</p> <p><b>Wax the door.</b><br/>See "At Installation."</p> <p><b>Lubricate track and hinges.</b><br/>See above.</p>  | <p><b>Inspect springs and hardware for signs of wear.</b> See above.</p>  | <p><b>Wash the door and windows</b> with a mild soap (such as car wash soap or dishwashing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh detergents.</p> <p><b>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</b></p>          |

**WARNING** - Garage door springs, cables, brackets and other hardware attached to the springs are under very high tension and, if handled improperly, can cause serious injury. Only an authorized R-W Dealer should adjust them. Do not attempt to repair yourself.